

PUBLIC TRANSPORT LIAISON COMMITTEE

Date: THURSDAY, 4 OCTOBER 2018 at 7.00 pm

Committee Room 3 Civic Suite Lewisham Town Hall London SE6 4RU

Enquiries to: sarahassibey@hotmail.com Telephone: 0208314 8975 (direct line)

MEMBERS

Councillor Suzannah Clarke Councillor Liam Curran Councillor Brenda Dacres Councillor Sophie McGeevor L Labour Co-op Labour Co-op

Members are summoned to attend this meeting

Ian Thomas Chief Executive Lewisham Town Hall Catford London SE6 4RU Date: 26th September 2018



The public are welcome to attend our committee meetings, however occasionally committees may have to consider some business in private. Copies of reports can be made available in additional formats on request.

ORDER OF BUSINESS – PART 1 AGENDA

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PUBLIC TRANSPORT LIAISON COMMITTEE							
Report Title	DECLARATIONS OF INTEREST						
Key Decision			Item No. 1				
Ward							
Contributors	Chief Executive						
Class	Part 1	Date: 4 October 2018					

Members are asked to declare any personal interest they have in any item on the agenda.

1 Personal interests

There are three types of personal interest referred to in the Council's Member Code of Conduct :-

- (1) Disclosable pecuniary interests
- (2) Other registerable interests
- (3) Non-registerable interests

2 Disclosable pecuniary interests are defined by regulation as:-

- (a) <u>Employment</u>, trade, profession or vocation of a relevant person* for profit or gain
- (b) <u>Sponsorship</u> –payment or provision of any other financial benefit (other than by the Council) within the 12 months prior to giving notice for inclusion in the register in respect of expenses incurred by you in carrying out duties as a member or towards your election expenses (including payment or financial benefit from a Trade Union).
- (c) <u>Undischarged contracts</u> between a relevant person* (or a firm in which they are a partner or a body corporate in which they are a director, or in the securities of which they have a beneficial interest) and the Council for goods, services or works.
- (d) <u>Beneficial interests in land</u> in the borough.
- (e) <u>Licence to occupy land</u> in the borough for one month or more.
- (f) <u>Corporate tenancies</u> any tenancy, where to the member's knowledge, the Council is landlord and the tenant is a firm in which the relevant person* is a

partner, a body corporate in which they are a director, or in the securities of which they have a beneficial interest.

- (g) Beneficial interest in securities of a body where:-
 - (a) that body to the member's knowledge has a place of business or land in the borough; and
 - (b) either

(i) the total nominal value of the securities exceeds £25,000 or 1/100 of the total issued share capital of that body; or

(ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person* has a beneficial interest exceeds 1/100 of the total issued share capital of that class.

*A relevant person is the member, their spouse or civil partner, or a person with whom they live as spouse or civil partner.

(3) Other registerable interests

The Lewisham Member Code of Conduct requires members also to register the following interests:-

- (a) Membership or position of control or management in a body to which you were appointed or nominated by the Council
- (b) Any body exercising functions of a public nature or directed to charitable purposes, or whose principal purposes include the influence of public opinion or policy, including any political party
- (c) Any person from whom you have received a gift or hospitality with an estimated value of at least £25

(4) Non registerable interests

Occasions may arise when a matter under consideration would or would be likely to affect the wellbeing of a member, their family, friend or close associate more than it would affect the wellbeing of those in the local area generally, but which is not required to be registered in the Register of Members' Interests (for example a matter concerning the closure of a school at which a Member's child attends).

(5) Declaration and Impact of interest on members' participation

(a) Where a member has any registerable interest in a matter and they are present at a meeting at which that matter is to be discussed, they must declare the nature of the interest at the earliest opportunity and in any

event before the matter is considered. The declaration will be recorded in the minutes of the meeting. If the matter is a disclosable pecuniary interest the member must take not part in consideration of the matter and withdraw from the room before it is considered. They must not seek improperly to influence the decision in any way. <u>Failure to</u> <u>declare such an interest which has not already been entered in the</u> <u>Register of Members' Interests, or participation where such an</u> <u>interest exists, is liable to prosecution and on conviction carries a</u> <u>fine of up to £5000</u>

- (b) Where a member has a registerable interest which falls short of a disclosable pecuniary interest they must still declare the nature of the interest to the meeting at the earliest opportunity and in any event before the matter is considered, but they may stay in the room, participate in consideration of the matter and vote on it unless paragraph (c) below applies.
- (c) Where a member has a registerable interest which falls short of a disclosable pecuniary interest, the member must consider whether a reasonable member of the public in possession of the facts would think that their interest is so significant that it would be likely to impair the member's judgement of the public interest. If so, the member must withdraw and take no part in consideration of the matter nor seek to influence the outcome improperly.
- (d) If a non-registerable interest arises which affects the wellbeing of a member, their, family, friend or close associate more than it would affect those in the local area generally, then the provisions relating to the declarations of interest and withdrawal apply as if it were a registerable interest.
- (e) Decisions relating to declarations of interests are for the member's personal judgement, though in cases of doubt they may wish to seek the advice of the Monitoring Officer.

(6) Sensitive information

There are special provisions relating to sensitive interests. These are interests the disclosure of which would be likely to expose the member to risk of violence or intimidation where the Monitoring Officer has agreed that such interest need not be registered. Members with such an interest are referred to the Code and advised to seek advice from the Monitoring Officer in advance.

(7) Exempt categories

There are exemptions to these provisions allowing members to participate in decisions notwithstanding interests that would otherwise prevent them doing so. These include:-

- (a) Housing holding a tenancy or lease with the Council unless the matter relates to your particular tenancy or lease; (subject to arrears exception)
- (b) School meals, school transport and travelling expenses; if you are a parent or guardian of a child in full time education, or a school governor unless the matter relates particularly to the school your child attends or of which you are a governor;
- (c) Statutory sick pay; if you are in receipt
- (d) Allowances, payment or indemnity for members
- (e) Ceremonial honours for members
- (f) Setting Council Tax or precept (subject to arrears exception)

MINUTES OF THE PUBLIC TRANSPORT LIASION COMMITTEE

Tuesday 26 June at 7pm

Present: Councillor Curran (Chair), Councillor Clarke (Vice- Chair), Councillor Hall, Councillor McGeevor, Councillor Jacq Paschoud, Councillor Walsh, Alexandra Crush (Policy and Development Manager)

Apologies: Councillor Dacres

Also present: Mark Parker (TfL), Larry Heyman (Thameslink), Conrad Bunyen (Stagecoach), Angela Verillo (GoAhead), Syd Bolton (St Johns Society), Michael Abrahams (Forest Hill Society), Geoffrey Thurley (Sydenham Society),

1. Declarations of interest

No interests were declared

2. Minutes

The minutes of the last meeting were held as an accurate record

3. Questions Regarding Rail Issues

The following responses were given by rail providers and Council representatives. The questions were not addressed in numerical order:

- 3.1. Larry Heyman addressed the questions and comments regarding the new timetable for rail services. He stated that the plan was to introduce a new timetable with up to 18 trains an hour through the core cross-London route from 21 May. There is a combination of embarrassment and disappointment that the train services have not worked out as planned. There are several reasons for that, but he stated that he is under constraint- the Secretary of State has called for an enquiry which is in the nature of a judicial enquiry. Therefore he is prevented from answering any questions that relate to the run-up to the introduction of the timetable, or any issues that have subsequently occurred.
- 3.2. The position is that it has been found to be impossible to deliver the timetable. The compelling reasons will come out in due time, which involve the whole rail industry, not solely Govia Thameslink Railway.
- 3.3. Currently, GTR have attempted to show on the National Rail Journey Planner by 22:00 every evening, the planned service for the next day- the idea being that passengers should be able to check the services and routes for the following day. However, there have occasionally been further cancellations in the morning. GTR are working on an interim timetable which will be released

mid-July. It will be based on the May timetable, but will not show all the trains in operation- between 80-90% of those trains.

- 3.4. There is an enquiry administrated by the Transport Select Committee. The Chief Executive Officer for GTR who recently resigned, gave evidence for the enquiry as did the Chief Operating Officer. The Committee also took evidence from Network Rail colleagues. Within the next few weeks they will be interviewing officials from the Department of Transport.
- 3.5. Regarding train cancellations and platform changes, the GTR representative was asked how they would improve customer satisfaction as many are stranded at work due to hours' worth of cancellations, and also how they would improvement staff satisfaction as many staff seem frustrated at the constant disruptions of the rail services.

Staff are not receiving information on time due to last minute platform changes which is also a health and safety issue. GTR are working with the Rail Operating System in Three Bridges to understand the importance of early warning of changes and cancellations. The new interim timetable due in mid-July is due to provide a much better service. They will look into increasing staff at locations where necessary.

- 3.6. The Rainham Thameslink service is gradually working in full operation. Prior to the new timetable, it was operated by Southeastern and from Sunday 20 May it was operated by Thameslink. The rolling stock is based in a depot in Gillingham, operated by Southeastern and took some time to be organised. Train drivers have been inducted so they are able to drive all units and have route knowledge- as a result, more Rainham services have been included. Unfortunately, the GTR representative as uncertain as to when these services would run through London and Kent completely, as the interim timetable is not yet available.
- 3.7. A response letter to the recent railway consultations was circulated in the meeting.

Action>>>>>the Chair asked that if possible, could updates be provided via the Council website regarding any liaison surrounding the Council and consultations.

- 3.8. The Rail Delivery Group has launched a consultation on the ticket and fares structure, seemingly suggesting that there should be more "premium" fares for more reliable services. The deadline for a response is September 10 2018. The Policy and Development manager requested that any feedback the Committee would like to ass to the response should be emailed to her before the deadline.
- 3.9. In regards to additional trains between Dalston and Crystal Palace, TfL responded that there are plans to increase trains from May 2020.

3.10. In regards to the closure of all LOROL ticket offices, following the press release from September 2017, the operator has been speaking to the trade union- towards the end of the year there will be a consultation on the matter.

Action>>> can TfL please provide an update to this at the next meeting.

3.11. The recent trial of one way access to Brockley station is not going ahead and there will be no changes to the current arrangements. It has been proposed that the coffee shop to be moved further along the platform and the covered waiting areas to be moved too, to encourage people to move along the platform and reduce congestion.

Action>>>can TfL provide information about which part of the land around Brockley Common is leased to them, in order to properly address the issue of litter in the area.

Action>>> (Southeastern not available to respond at meeting) regarding the performance of Southeastern services last winter, please explain why commuters were left in such appalling conditions on a broken down train in Lewisham? What is being done or has been done to ensure that trains run effectively in bad weather conditions?

Action>>> (Southeastern/Network Rail not available to respond at meeting) Quite a few years ago now, platforms at stations on the Hayes line, including Ladywell, were extended to cater for 12 coach trains. When does the operator intend to introduce this length of train, particularly in view of the overcrowding on peak services? Ladywell Society

4. Questions Regarding Bus Issues

The following responses were given by bus service providers in response to the questions provided prior to the meeting:

- 4.1. In regards to buses using the new layout on Dartmouth Road, Routes 176 has improved in journey time, however this may be an inaccurate comparison as the time in question was around Christmas which was a busier time. Route 197, there is still congestion through the length of Dartmouth Road and that is due to parking bays which a too small for the vehicles that use them which causes long delays as vehicles drive past. This is also reflected in route 122-this change is dependent on Lewisham Council decisions on parking enforcement. It was noted that the two new bus stops on Dartmouth Road have been very useful
- 4.2. The extension will currently not be going ahead at this moment- it requires the right level of demand to supply it- which is new housing, and it also requires funding- all of which may take a further 5 years.

Stagecoach representative, Conrad Bunyen, extended his thanks to Simon Moss for his help in reducing the speedbumps on particular bus routes in Lewisham Borough. The meeting finished at 7.59pm

PUBLIC TRANSPORT LIAISON COMMITTEE							
Report Title	Questions Regarding	Rail Issues					
Key Decision	No			Item No 3			
Ward	All						
Contributors							
Class Part 1 Date: 4 O		Date: 4 Octo	ber 2018				

1. Summary

This report informs members of the questions put forward to be addressed by transport providers and the Committee.

- 1. Smoking outside platform 1 entrance to Catford Bridge Station in Adenmore Road: I am concerned by the large number of smokers congregating at busy times outside this entrance to Catford Bridge Station. In addition to the health implications for passengers passing through the clouds of second-hand smoke, the litter (cigarette ends, packets etc) is unsightly. I realise that the station staff collect this litter regularly. I think there are tasks which they could undertake which would improve the travel experience of all passengers, not just smokers. In North America, the Massachusetts Bay Transportation Authority has, for many years, banned all smoking from the precincts of all authority premises (including open air car parks). If Southeastern is unable to emulate this, could it at least provide containers for cigarette ends? (*Clir John Muldoon*)
- 2. Southeastern and Network Rail: what progress has been made in considering reopening the St John's Station Car Park after its summary closure earlier this year (Syd Bolton, St John's Society)

Southeastern: what the planned maintenance programme is for St John's Station platform infrastructure including keeping it free from pigeon droppings, refurbishing paintworks, etc and when the station's closed public waiting room will be returned to its intended use as a passenger facility. *(Syd Bolton, St John's Society)*

- 3. Southeastern: consider reopening the ticket office during the working day and at weekends and to provide a station attendant to provide better security and information to passengers. (Syd Bolton, St John's Society)
- 4. Network Rail and Southeastern: why St John's Station still has no access to the platforms for people with impaired mobility and what efforts have been made to

assess the feasibility and funding of installing lifts to both platforms. (Syd Bolton, St John's Society)

- 5. Network Rail and Southeastern Railways: to update the meeting on the progress and or outcome of their investigations into an incident between St John's Station and Lewisham Station which led to passengers being held for very long periods on trains stranded on the line during winter weather conditions last December. This matter was not answered at the last meeting due to absence of a relevant representative. (Syd Bolton, St John's Society)
- 6. For TfL- How did the trial period of the one way system at Lewisham station during peak hours go and are there plans to implement it in the future? What will the impact be on disabled passengers, and those who need step-free access (such as parents with prams)? (*Cllr Aisling Gallagher*)
- 7. Are there any plans to get full step free access at Hither Green station? If not, why not? *(Cllr Aisling Gallagher)*
- Can an update on actions following the Arthur Little Independent Report into the rail incident at Lewisham on the 2nd March 2018 be provided? <u>https://cdn.prgloo.com/media/download/5cc04fabf4a84e81bc4e4e7c9008e7ba</u> (Clir Alan Hall)
- 9. There is a need for a new zebra crossing on Blackheath Hill: This is a TfL issue, I understand, as it is their road. There is a long stretch between the crossing near Greenwich Park and the one down by the traffic lights at the junction with Lewisham Hill. There is an intensification of development along the hill with Phase 1 of Parkside directly facing the road and then the later phases back towards Lewisham/Blackheath. Residents have suggested a petition to get a new crossing put in to facilitate safe crossing between Greenwich and Lewisham for schools, shops etc.

There is a move to facilitate more taxi ranks into Blackheath Village. I know that work is underway but would be helpful to get a sense of timing so that we can publicise consultation etc.

(Cllr Amanda De Ryk)

PUBLIC TRANSPORT LIAISON COMMITTEE							
Report Title	Questions Regarding Bus Issues						
Key Decision	No			Item No 4			
Ward	All						
Contributors							
Class Part 1		Date: 4 October 2018					

1. Summary

This report informs members of the questions put forward to be addressed by transport providers and the Committee.

- 1. Given the proposals to truncate some bus routes, will the present arrangement regarding "two buses within an hour for the same fare" be retained and extended to say "all buses within a period of 90 mins". This would help to cover the extra period of waiting for the next bus, and moving from one stop to another eg at the Elephant interchange. (Geoffrey Thurley, Ladywell Society)
- 2. Elderly residents of The Woodlands SE13 and Stainton Road SE6 feel they are no longer provided with an adequate bus service to and from Catford Town Centre and beyond. My understanding is a number of bus routes have been removed from Brownhill Road (A205 the South Circular) over recent years. Some, but not all, have relocated to Sandhurst Road/ Sangley Road which is some distance from the new bus routes. Please could we have an understanding of which routes have relocated, to where, the rationale for the relocations and if the impact of these relocations have been or are to be assessed. (Clir Patrick Codd)
- 3. In terms of issues, concerns re 273 Hoppa bus appears to be a reduction in time table mainly serves Lee, Grove Park, but runs from Tesco's in Lewisham as far as Petts Wood. Raised by residents. *(Clir Hillary Moore)*